

## FREQUENTLY ASKED QUESTIONS

### **DOES THE ROCKHILL GRILLE HAVE A DRESS CODE?**

We recommend business casual or country club casual attire. We kindly ask you to avoid wearing hats, flip flops, sleeveless shirts, crop tops, and athletic attire. We take pride in our appearance and ask our guests to respect and consider our attire recommendations.

### **WHERE CAN I PARK?**

There is plenty of street parking available along 20th, Grand, and Walnut streets. During the week after 5:00PM and on the weekends after 12:00PM, you may park in the lot directly north of our restaurant attached to the SPIRACARE building. There is also a public lot within walking distance.

### **WHAT IS THE MAXIMUM AMOUNT OF PEOPLE I CAN HAVE IN MY PARTY?**

We do not seat parties over 6 people, as our largest table seats 6 guests comfortably and our restaurant is not intended for large groups. Our dining room has fixed seating which does not allow for tables to be combined and chairs may not be pulled to other tables. For groups larger than 6, we do allow guests to make reservations for multiple tables by visiting our website. In this instance, there is no guarantee the tables will be near one another or have the same server. For larger groups, The Rockhill Grille has several event spaces available to accommodate your party. If interested in reserving a private event space, please contact us at [events@therockhillgrille.com](mailto:events@therockhillgrille.com) for more information and availability. Please note that all event spaces will need to be booked at least 7 days in advance.

### **WHAT IF WE HAVE CHILDREN IN OUR PARTY?**

Though our restaurant may not generally be the best environment for young children, we are happy to accommodate your family as best we can. We do not have a children's menu, but have several off menu items available daily. We do have limited seating accommodations for small diners, so we ask guardians to account for each of your children in your reservation.

### **CAN I CHOOSE WHERE TO SIT?**

You may reserve a table in either the Main Dining Room or upstairs in our newly renovated Rockhill Room. While we will do our best to accommodate seating preferences, we will always give priority to necessary accommodations such as wheelchair accessible seating. Please notate in your reservation if you require any special accommodations.

### **WHAT IS THE DIFFERENCE BETWEEN THE MAIN DINING ROOM AND THE UPSTAIRS DINING ROOM?**

Our newly renovated upstairs dining area, The Rockhill Room, is available by reservation only. The upstairs offers an intimate, comfortable dining space designed to be the perfect place for your date night, celebratory dinner, or business meeting. It is only open Thursday through Saturday and you may reserve seats at the bar top or at a table. On both floors, however, our menu and "style of service" will be the same. As mentioned, we do not accommodate parties larger than 6 in either dining room. We can assure you that we will provide the same great service in all areas of our restaurant.

### **DO YOU TAKE WALK-IN PARTIES?**

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While we recommend reservations, a small portion of our main dining room and our bar are set aside for walk-in parties. However, the tables and bar seats in The Rockhill Room on our second floor are for reservations only.

### **HOW CAN I MAKE A RESERVATION?**

Reservations are available online by following the link on our website to RESY, our reservation platform. Online reservations are available 30 days in advance. If you would like to book a later date, please contact the restaurant by calling 816-389-5800 or emailing The Rockhill Grille management team at [info@therockhillgrille.com](mailto:info@therockhillgrille.com).

### **HOW LONG MAY I DINE WITH MY PARTY?**

You should allow two hours for your dining experience. If you are running late, we will hold your table for 15 minutes. Out of consideration for other guests who may be waiting, we may ask for your table if a significant amount of time has passed. We will offer seating accommodations at our bar when available and will never request your table back short of 2 hours from your reservation time.

### **HOW DO I CANCEL MY RESERVATION?**

You may cancel your reservation for our Main Dining Room or The Rockhill Room through your RESY account, email [info@therockhillgrille.com](mailto:info@therockhillgrille.com), or you may give us a call at 816-389-5800.

### **CAN I BRING DECORATIONS OR DESSERTS FOR MY TABLE?**

Please notate any special occasions, requests, or accommodations in your reservation, as we will do our best to make your dining experience with us special. We do not allow balloons, outside candles, confetti, glitter, feathers, or the like. You may bring an outside dessert, though a \$20 service fee will be added to your final bill.

### **CAN I BRING IN A BOTTLE OF WINE?**

Our corkage fee is \$25 per bottle and we have a few decanters available upon request. Bottles that have already been opened will not be allowed on premise.

### **CAN YOU ACCOMMODATE MY FOOD ALLERGIES?**

Please notify us of any allergies you may have, as the ingredients listed on our menus are abbreviated. We can and will accommodate most allergies. Please allow us to best prepare by letting us know in advance, preferably in your reservation notes or by contacting us at [info@therockhillgrille.com](mailto:info@therockhillgrille.com).

### **HOW DO I PLACE A TO-GO ORDER?**

We no longer offer to-go orders over the phone or through any third party delivery services. Please place your carryout order while seated in the waiting area or at the bar in our main dining room.

### **HOW DO I PURCHASE A GIFT CARD?**

We offer gift cards that may be purchased at the restaurant or at [www.therockhillgrille.com](http://www.therockhillgrille.com).

### **CAN I ORDER ROCKHILL PIZZA AT THE ROCKHILL GRILLE?**

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You are unable to order Pizza in our main dining room. Please note that Rockhill Pizza is a take-out only concept adjacent to The Rockhill Grille. Please direct any questions or concerns about Rockhill Pizza to [info@rockhillpizza.com](mailto:info@rockhillpizza.com) or by calling (816)-360-9757 during business hours.

### **HOW DO I GET INFORMATION ABOUT THE MIRACLE BAR?**

Please visit <https://miraclepopupkc.com/> or @miraclepopupkc on social media for information regarding all of our Miracle Pop-Up locations. Direct any specific question or concerns you may have to [info@miraclepopupkc.com](mailto:info@miraclepopupkc.com). Questions about booking your private Miracle event may be directed to [events@miraclepopupkc.com](mailto:events@miraclepopupkc.com).